

JPLA Telehealth Guidelines

1. Telehealth appointments should be made at least 2 days ahead of time when possible. Walk-in use is permitted based upon pod and staff availability. Available pod hours are as follows:
 - Wednesdays 9:30-3:30
 - Fridays 10:30-4:30
2. Telehealth visitors should arrive at least 15 minutes prior to the scheduled healthcare appointment.
3. All telehealth visitors are expected to comply with current library policies including the Rules of Conduct Policy, Internet & Computer Lab Policy, and Child Safety Policy.
4. Please do not bring food or drink into the telehealth space.
5. A maximum of two people is allowed within the telehealth pod at the same time.
6. The library's telehealth services are intended for well visits, consultations, and similar healthcare services. **DO NOT come to the library if you are experiencing symptoms of COVID-19 or any other contagious illness such as flu, cold etc. If you need emergency assistance, call 911.**

Other Important Information:

1. Although the space is sound dampening, you will be heard if you shout or talk loudly. Please keep this in mind when using the pod.
2. Please let the Digital Health Navigator know if you are having any technical issues or need assistance.
3. Children 8 years old or younger in need of the Telehealth Space must be directly supervised by a parent or legal guardian.

